PU-PL-GI-Acceptable Use Policy for Cari AI SaaS Services - V2-27May2023

Acceptable Use Policy for Cari AI SaaS Services

Effective from December 2, 2020

This Acceptable Use Policy applies to Cari AI services, including but not limited to, any successive URLs, mobile or localized versions, and related domains and subdomains, as well as communication and messaging products and services (collectively, the "Services").

To ensure the Services operate safely and without disruption, we require our users/customers to commit to not misuse them. Specifically, the customer agrees not to probe, scan, or test the vulnerability of any system or network used with the Services; tamper with, reverse engineer, or hack the Services, circumvent any security or authentication measures of the Services, or attempt to gain unauthorized access to the Services (or any part thereof) or related systems, networks, or data; modify or disable the Services, or use them in any way that interferes with or disrupts the integrity or performance of the Services or related systems, networks, or data; access or search the Services by any means other than our publicly supported interfaces, or copy, distribute, or disclose any part of the Service in any medium, including but not limited to any automated or non-automated "scraping"; overload or attempt to overload our infrastructure by placing an unreasonable burden on the Services that consumes extraordinary resources, such as (i) using "robots," "spiders," "offline readers," or other automated systems to send more request messages to our servers than a human could reasonably produce in the same period using a normal browser; or (ii) going far beyond the usage parameters of any given Service, as described in its corresponding documentation.

If a customer is interested in evaluating the security of our products and services, Cari AI may, by mutual agreement, enable a test instance according to the project in execution with the customer to allow for vulnerability analysis and penetration testing.

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